# Workforce Innovation and **Opportunity Act - Title 1**

Regional and Local Plan Addendum 1

July 1, 2017 - June 30, 2021

Scottsbluff Regional Plan Greater Nebraska Workforce Development Area

## **Contents**

Executive Summary	3
<b>Economic and Workforce Analysis</b> Regional Component	6
Workforce System: Integration of Strategies and Services Regional Component	17
Technical Requirements and Assurances Regional and Local Component	53
<b>Signature Sheet</b> Regional and Local Plan	54
Proof of Publication of the Public Notice	55
Public Comments on Plan	<b>57</b>

Formatted: 7/19/17

Equal Opportunity Employer/Program. TDD: 1.800.833.7352 Auxiliary aids and services are available upon request to individuals with disabilities.

# **Executive Summary**

- a. Provide an executive summary that includes items (1) through (4).
  - 1. An overview of this regional and local plan

#### **Overview**

The Workforce Innovation and Opportunity Act (WIOA) Title 1 requires each local workforce development board to develop and submit, in partnership with the Chief Elected Officials Board (CEOB), a comprehensive four-year plan to the Governor. The regional and local plan shall support the vision, goals and strategy described in the Combine State plan.

The WIOA four-year plan will be effective July 1, 2017 - June 30, 2021. This addendum to the Regional Plan submitted by the Greater Nebraska Workforce Development Board (GNWDB) seeks to address current and future strategies and efficiencies that address the continuing modernization of the workforce system and creation of a customer-centered system where the needs of business and workers drive workforce solutions; where American Job Centers provide excellent customer service to all jobseekers and businesses; and where the workforce system supports strong regional economies, as well as alignment with State priorities.

2. A description of the regional planning process undertaken to produce the regional plan, including a description of how all required and optional one-stop partners providing services in the region were afforded the opportunity to participate in the regional planning process, including WIOA Title 1B (Adult, Dislocated Worker, and Youth programs) providers from other local areas responsible for serving counties in the region

#### **Regional Planning Process**

The Greater Nebraska Workforce Development Board, in coordination with the Chief Elected Officials Board, sponsored by the Nebraska Western Community College, facilitated a planning session in Scottsbluff.

Two small groups were formed. Each group was tasked with producing a solution to specific workforce needs, such as business engagement or staff development. At the end of the sessions, strategic action areas were identified as:

- **1.** Aligning Programs;
- 2. Improving Access;
- 3. Creation of Common Intake; and
- **4.** Cross Training/Educating Staff

The event was well attended. The following partners and programs were invited to participate in the planning sessions.

- 1. Adult Basic Education/Western Nebraska Community College
- 2. Western Nebraska Community College
- 3. Job Corps
- 4. Nebraska Commission for the Blind & Visually Impaired/ Nebraska Department of Education
- 5. Nebraska Department of Education
- 6. Nebraska Department of Labor
- **7.** Proteus
- 8. Supplemental Nutrition Assistance Program (SNAP)/ Nebraska Department of Health and Human Services
- 9. National Able Network/ Nebraska Department of Health and Human Services
- 10. Temporary Assistance for Needy Families (TANF)/ Nebraska Department of Health and Human Services
- 11. Unemployment Insurance/ Nebraska Department of Labor
- 12. Nebraska VR/ Nebraska Department of Education
- 13. Wagner-Peyser/ Nebraska Department of Labor
- 14. Indian Center
- 15. ResCare
  - 3. a description of the on-going processes that will keep the workforce system partners engaged

#### **Continued Engagement**

The region seeks to deliver **coordinated**, **proactive**, **responsive** and **adaptable** services for job seekers and employers to maximize <u>opportunities for earning</u>, <u>learning</u>, and <u>living</u>. The Scottsbluff Region Workforce Partners meet monthly to evaluate workforce needs, shared training opportunities across agencies, cross training staff, and continued process improvement. Collective outcomes will be monitored and partner needs will be addressed to ensure continued engagement. The one-stop operator will assist in organizing these events.



- **4.** Identification of regional workforce system partners, including:
  - A. required one-stop partners;
  - B. Optional one-stop partners, if applicable; and
  - **C.** And other regional partners with whom the local board has implemented or plans to implement cooperative agreements, if applicable (see also Chapter 3, Sections (a)(1)(J) and (g))

#### **Regional Workforce System Partners**

Partner Program	Partner Organization
Adult, & DLW WIOA Programs	Nebraska Department of Labor
Youth WIOA Program	Services not available in Scottsbluff Region
Jobs for Veterans' State Grants	Nebraska Department of Labor
Wagner-Peyser Employment Services	Nebraska Department of Labor
Trade Adjustment Assistance	Nebraska Department of Labor
Unemployment Insurance	Nebraska Department of Labor
Adult Education & Adult Secondary Education	Western Nebraska Community College
Vocational Rehabilitation	Nebraska VR
Commission for the Blind & Visually Impaired	Nebraska Commission for the Blind and Visually Impaired
Senior Community Service Employment Program	National Able Network/ Nebraska Department of Health and Human Services
Temporary Assistance for Needy Families	Nebraska Department of Health and Human Services
Job Corps	Pine Ridge Job Corps Center
Migrant and Seasonal Farmworker Programs	Proteus, Inc
Native American Programs	Indian Center, Inc
Career and Technical Education Programs at the Postsecondary Level	Western Nebraska Community College
Employment and Training Activities Carried Out Under the Community Services Block Grant	Community Action Partnership of Western Nebraska
Second Change Act (ex-offender) programs	Services not available in Scottsbluff Region
Supplemental Nutrition Assistance Program	Nebraska Department of Health and Human Services
Employment and training activities carried out by the	Services not available in Scottsbluff Region
Department of Housing and Urban Development	
Reentry Employment Opportunities	Services not available in Scottsbluff Region

### Chapter 1

# **Economic and Workforce Analysis**Regional Component

- a. Provide analyses of regional labor market data that include an analysis of items (1) through (6).
  - 1. Economic conditions in the region, including existing and emerging in-demand industry sectors and occupations

The Governor has designated local workforce development areas (local areas). The purpose of the local area is to serve as a jurisdiction for the administration of workforce development activities and execution of Adult, Dislocated Worker, and Youth program funds allocated by the Nebraska Department of Labor.

Currently, Nebraska has three (3) designated local areas:

- 1. Greater Omaha Local Workforce Development Area (Greater Omaha), serving Douglas, Sarpy, and Washington counties;
- 2. Greater Lincoln Local Workforce Development Area (Greater Lincoln), serving Lancaster and Saunders counties; and
- **3. Greater Nebraska Local Workforce Development Area (Greater Nebraska)**, serving the remaining 88 Nebraska counties.

Within each local area the Governor has designated planning regions. The purpose of identifying regions is to align workforce development activities and resources with larger regional economic development areas and available resources to provide coordinated and efficient services to both job seekers and employers. Nebraska has three regional planning areas outlined below:

- **1. Metro Region (Area 8)** covers Dodge, Douglas, Cass, Sarpy, Saunders, and Washington counties, with <u>Douglas County being the focal county</u>;
- **2. Southeast Region (Area 7)** covers Fillmore, Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Pawnee, Richardson, Saline, Seward, Thayer, and York counties, with <u>Lancaster County being the focal county</u>; and
- **3. Greater Nebraska Region** covers the remaining seventy-four (74) counties in Nebraska and includes <u>eight</u> (8) <u>planning regions</u>: Area 1: Scottsbluff, Area 2: Sidney, Area 3: North Platte, Area 4: McCook, Area 5: Tri-Cites, Area 6: Columbus, Area 6: Norfolk, and Area 10: O'Neill.

This regional plan covers Area 1: Scottsbluff. The Greater Nebraska Workforce Development Board has developed a regional plan for Area 5: Tri-Cities and will develop regional plans for the remaining required areas throughout 2017 and 2018.

#### **Economic Conditions**

The Scottsbluff Region is comprised of 5 counties in the western part of Nebraska, part of Nebraska Department of Labor's (NDOL) Panhandle Region. Scottsbluff and the smaller town of Gering, form the 7th largest urban area in Nebraska. With a total regional population of 48,653 and 2,063 worksites, as noted in table 1, the Scottsbluff Region is an important economic center.

Table 1: Labor Market Information - Scottsbluff Region

County	Population	No. of Worksites
Scotts Bluff County	36,465	1,544
Banner County	764	17
Morrill County	4,862	204
Sheridan County	5,259	267
Sioux County	1,303	31
Total	48,653	2,063

The top five industries, by employment, for the Scottsbluff Micropolitan Statistical Area are: Health Care and Social Assistance at 3,405, Retail Trade at 2,404, Accommodations and Food Services at 1,537, Education Services at 1,462, and Construction at 1,257 as noted in table 2.

Table 2: Labor Market Information - Industry & Wages, 2016 Quarterly Census of Employment and Wages

Individuals Employed	Average Weekly Wage
3,405	\$817
2,404	\$468
1,537	\$301
1,462	\$879
1,257	\$1,031
1,237	\$750
955	\$866
937	\$710
880	\$937
626	\$960
568	\$875
426	\$841
381	\$552
353	\$675
296	\$713
222	\$408
125	\$662
	3,405 2,404 1,537 1,462 1,257 1,237 955 937 880 626 568 426 381 353 296 222

Industries	Individuals Employed	Average Weekly Wage
Management of Companies and Enterprises	79	\$1,689

Nebraska Department of Labor's (NDOL) labor market Information division collects data in the Tri-Cities Region in two groups: Grand Island Metropolitan Statistical Area (MSA) which includes Howard, Hall, Merrick, and Hamilton counties and the Central Region which includes Adams, Blaine, Buffalo, Clay, Custer, Franklin, Greenly, Harlan, Kearney, Nuckolls, Phelps, Sherman, Valley, and Webster counties. Harlan, Phelps, and Custer are not part of the Tri-Cities Region. Every effort has been made to collect data specific to the 16 county regional area however when not available data from the above groups will be used and noted.

2. Employment needs of employers in existing and emerging in-demand industry sectors and occupations

#### **Existing & Emerging In-demand Industry Sectors**

Table 3 details Scottsbluff Region's top 6 industries in terms of 2024 projected H3 (High Wage, High Skill, High Demand) total employment growth. The industry with the most projected employment in 2024 is health care and social assistance with an anticipated 268 jobs. Other H3 industries, in terms of sheer numbers of projected job growth include: construction, manufacturing, transportation, manufacturing, and finance and insurance.

Table 3: Labor Market Information - Long-term Industry Projections

NAICS Title	H3 2014 Annual Employment	H3 2024 Projected Employment	H3 Projected Increase	H3 Projected Increase Percent
Health Care and	2,275	2,543	268	12%
Social Assistance	_,	_,-,-		
Educational Service	2,045	2,019	-26	-1%
Construction	546	660	114	21%
Transportation and Warehousing	616	656	40	6%
Manufacturing	542	606	64	12%
Finance and	459	473	14	3%
Insurance	<del></del>	770	14	J 70

3. Regional outlook for high wage, high skill, high demand (H3) occupations

#### **High Wage, High Skill, High Demand (H3)**

The Nebraska Departments of Labor and Education, in partnership with the Nebraska Department of Economic Development, have focused their respective efforts towards existing and emerging occupations that meet certain high wage, high skill and high demand criteria. Known as H3 occupations, these occupations are considered high wage when at least half of their wage measures are at or above the regional average for all occupations. Occupations that require either some college or a higher level of educational attainment are high skill; these include occupations that require a high school diploma or equivalent plus long-term on-the-job training, an apprenticeship, or an internship or residency. The number of annual openings, net change in employment, and growth rate determine whether an occupation is in high demand.

As shown in Table 4, the top H3 occupations in terms of the projected number of job growth includes registered nurses; general and operations managers; accountants and auditors; heating, air conditioning; and refrigeration mechanics and installers; maintenance and repair workers; carpenters; electrical power-line installers and repairers; bus and truck mechanics and diesel engine specialists; licensed practical and licensed vocational nurses; and industrial machinery mechanics.

These occupations are projected to experience growth ranging from 3% to 12%. Subsequently, these professions offer an attractive wage and provide jobseekers with a range of rewarding career options within the region.

Table 4: Long-term Occupational Projections, 2014-2024 with High Wage, Skill, and Demand (H3) Indicators - Panhandle Economic Region

SOC Title	2014 Estimated Employment	2024 Projected Employment	Growth Openings	Percent Change
Registered Nurses	1,013	1,131	118	12%
General and Operations Managers	597	633	36	4%
Accountants and Auditors	321	357	36	4%
Heating, Air Conditioning, and Refrigeration Mechanics and Installers	176	217	41	4%
Maintenance and Repair Workers, General	370	398	28	3%
Carpenters	219	258	39	4%

SOC Title	2014 Estimated Employment	2024 Projected Employment	Growth Openings	Percent Change
Electrical Power- Line Installers and Repairers	***	***	***	***
Bus and Truck Mechanics and Diesel Engine Specialists	205	232	27	3%
Licensed Practical and Licensed Vocational Nurses	306	325	19	2%
Industrial Machinery Mechanics	97	124	27	3%

<sup>\*\*\*</sup> Data Suppressed for Confidentiality

**4.** Knowledge and skills necessary to meet the employment needs of the employers in the region, including employment needs in in-demand industry sectors and occupations that meet the H3 criteria

#### **Necessary Skills & Knowledge**

To meet the long-term occupational demands identified in *Table 4: Long-term Occupational Projections*, 2014-2024 with High Wage, Skill, and Demand (H3) Indicators – Panhandle Economic Region, employees will need the following skills and knowledge.

Top skills across job titles in Table 5 include monitoring, repairing, troubleshooting, equipment maintenance, and critical thinking.

Table 5: Labor Market Information - Top 5 Skills for Top H3 Occupations (Panhandle Economic Region)

SOC Title	Highest Ranked Skill	2nd	3rd	4th	5th
Registered Nurses	Social Perceptiveness	Active Listening	Reading Comprehension	Monitoring	Critical Thinking
General and Operations Managers	Active Listening	Social Perceptiveness	Speaking	Monitoring	Coordination
Accountants and Auditors	Reading Comprehension	Active Listening	Critical Thinking	Speaking	Writing

SOC Title	Highest Ranked Skill	2nd	3rd	4th	5th
Heating, Air Conditioning, and Refrigeration Mechanics and Installers	Repairing	Troubleshooting	Equipment Maintenance	Critical Thinking	Installation
Maintenance and Repair Workers, General	Repairing	Equipment Maintenance	Troubleshooting	Equipment Selection	Operation and Control
Carpenters	Coordination	Critical Thinking	Monitoring	Reading Comprehension	Judgment and Decision Making
Electrical Power- Line Installers and Repairers	Operations Monitoring	Troubleshooting	Critical Thinking	Monitoring	Active Listening
Bus and Truck Mechanics and Diesel Engine Specialists	Repairing	Troubleshooting	Equipment Maintenance	Quality Control Analysis	Critical Thinking
Licensed Practical and Licensed Vocational Nurses	Service Orientation	Social Perceptiveness	Speaking	Critical Thinking	Coordination
Industrial Machinery Mechanics	Repairing	Equipment Maintenance	Monitoring	Troubleshooting	Quality Control Analysis

Top knowledge areas across job titles in Table 6 include mathematics, mechanical, and/or customer and personal service.

Table 6: Top 5 Knowledge Areas for Top H3 Occupations (Central Region & Grand Island MSA)

SOC Title	Highest Ranked Skill	2nd	3rd	4th	5th
Registered Nurses	Therapy and Counseling	Psychology	Education and Training	Customer and Personal Service	Medicine and Dentistry

SOC Title	Highest Ranked Skill	2nd	3rd	4th	5th
General and Operations Managers	Administration and Management	Customer and Personal Service	Personnel and Human Resources	Mathematics	Production and Processing
Accountants and Auditors	Economics and Accounting	English Language	Mathematics	Clerical	Administration and Management
Heating, Air Conditioning, and Refrigeration Mechanics and Installers	Mechanical	Customer and Personal Service	Building and Construction	Physics	Engineering and Technology
Maintenance and Repair Workers, General	Mechanical	Building and Construction	Customer and Personal Service	Public Safety and Security	English Language
Carpenters	Building and Construction	Mathematics	Mechanical	Design	English Language
Electrical Power- Line Installers and Repairers	Customer and Personal Service	Mechanical	Physics	Mathematics	Education and Training
Bus and Truck Mechanics and Diesel Engine Specialists	Mechanical	Transportation	Customer and Personal Service	Engineering and Technology	Public Safety and Security
Licensed Practical and Licensed Vocational Nurses	Customer and Personal Service	Psychology	Medicine and Dentistry	English Language	Therapy and Counseling
Industrial Machinery Mechanics	Mechanical	Engineering and Technology	Production and Processing	Design	Mathematics

- **5.** Workforce in the region, including:
  - A. Current labor force employment and unemployment data;
  - B. Information on labor market trends; and
  - C. Educational and skill levels of the workforce, including individuals with barriers to employment

#### **Workforce in Region**

#### **Labor Force & Unemployment**

The Scottsbluff Region has a low unemployment rate of 4.1% and labor force of 19,739.

Table 7: Labor Market Information - Scottsbluff Micropolitan Statistical Area and Panhandle Region Labor Force, February 2017

Statistic	Scottsbluff	Panhandle
Labor Force	19,739	45,386
Employed	18,937	43,728
Unemployed	802	1,658
Unemployment Rate	4.1%	3.7%

13% of the population lives in poverty in the Panhandle and in Scottsbluff 15%.

Table 8: US Census Bureau - 2015 Poverty Rate

Area	Poverty Percent, All Ages	Estimated Total Population
Scottsbluff	5,634 (15.0%)	37,570
Panhandle	11,616 (13.8%)	84,280

#### **Labor Market Trends**

Labor market trends are identified in Existing & Emerging In-demand Industries (page 8).

#### **Education**

Many job requirements can be accomplished via on-the-job training/apprenticeships as noted in Table 9.

Table 9: Typical Education, Work Experience, and Job Training Requirements for Top H3 Occupations (Panhandle Region)

SOC Title	Education	Work Experience	Job Training
Registered Nurses	Bachelor's degree	None	None
General and Operations Managers	Bachelor's degree	5 years or more	None
Accountants and Auditors	Bachelor's degree	None	None
Heating, Air Conditioning, and Refrigeration Mechanics and Installers	Postsecondary non- degree award	None	Long-term on-the-job training
Maintenance and Repair Workers, General	High school diploma or equivalent	None	Long-term on-the-job training
Carpenters	High school diploma or equivalent	None	Apprenticeship

SOC Title	Education	Work Experience	Job Training
Electrical Power-Line	Accopieta degree	None	Long-term on-the-job
Installers and Repairers	Associate degree	None	training
Bus and Truck Mechanics and Diesel Engine Specialists	High school diploma or equivalent	None	Long-term on-the-job training
Licensed Practical and Licensed Vocational Nurses	Postsecondary non- degree award	None	None
Industrial Machinery Mechanics	High school diploma or equivalent	None	Long-term on-the-job training

- **6.** Workforce development activities in the region, including:
  - A. Education and training activities in the region;
  - B. Strengths and weaknesses of workforce development activities in the region; and
  - **C.** Regional capacity to provide the workforce development activities to address the education and skill needs of the workforce, including the needs of:
    - i. Individuals with barriers to employment; and
    - ii. Employers

#### **Workforce Development**

#### **Education & Training**

The Scottsbluff region has a variety of education and training opportunities to meet workforce needs. Nebraska Western Nebraska Community College (WNCC) has an extensive selection of career technical education programs on Nebraska's Eligible Training Provider list. Adult Education and English Language Learner classes are available from WNCC. The Career Pathways Advancement Project (CPAP) is designed for Nebraska VR clients to explore and access opportunities to advance in their employment. Scottsbluff High School Career Academies is accessible to help high school student's transition to in-demand careers. The Scottsbluff Career Center has strong relationships with local workforce partners and employers. These relationships have and will continue to meet employer needs by providing on-the-job training and direct placement opportunities for job seekers.

#### Individuals with Barriers to Employment

The board emphasizes services to individuals with barriers to employment. The local area has a Disabled Veterans Outreach Program (DVOP) with a workforce coordinator in Scottsbluff. One of their responsibilities is to align the WIOA programs with other veteran's service programs. The local area, in collaboration with the

Nebraska Department of Labor, has a Limited English Proficient (LEP) plan to ensure programs are accessible in multiple languages. The WIOA Title 1B program works in conjunction with Nebraska VR to provide assistance to individuals with disabilities (both mental and physical disabilities) to obtain and maintain employment. Workforce partners cooperate with the Nebraska Commission for the Blind and Visually Impaired to create opportunities and guarantee services are accessible for the visually impaired. Part of this commitment involves cross-training staff on how to assist individuals in general with disabilities and specifically for the blind, making JAWS (Job Access with Speech) screen readers available in the Scottsbluff Career Center. All facilities are physically accessible, in compliance with ADA standards for accessible design. Reasonable accommodations and modifications are provided to individuals with disabilities when administering assessments. The Accessibly Policy of this plan further guarantees universal access.

#### Strengths and Weaknesses

These strengths and weaknesses have been accounted for through the vision, goals and specific outcomes guiding the local plan and regional plans for the local area.

#### **Key strengths** include:

- NEworks, Nebraska's Management Information System, equipping the American Job Center network
  partners with a powerful technological tool that offers a wealth of workforce data as well as resources
  for both employers and current/prospective workers. Beyond its present use, this technology can serve to
  potentially improve coordination of program services, enhance communication between partners, and track
  relevant participant outcomes.
- A comprehensive range of high-quality workforce development services. From initial assessment to job placement, the American Job Center network programs offer an array of high-quality, targeted services that are geared toward the needs of the state's employers and those seeking employment.
- Cost-efficiency in the delivery of services. Despite geographic, financial, programmatic and other constraints, the American Job Center network partners have cost-efficiently delivered their services to jobseekers and workers throughout the state. The extent to which these entities have continually maximized the quality and reach of their services is a strength that is capitalized upon in the combined plan.
- Strong partnerships between plan partners as well as public and private partners. The strength of these partnerships is evident in their strong contributions to the design and execution of the local and regional plan.
- A strong technology infrastructure that is capable of supporting the business growth and expansion targeted through the combined plan. A 2014 report by the Nebraska Information Technology Commission found that Broadband service, with download speeds of greater than 10Mbps, is available to 99.5% of the state's population (Broadband in Nebraska, 2014). Widespread access to broadband given the geographic challenges in an expansive state with numerous rural areas is a tremendous strength.

Collectively, these strengths form a tremendous foundation upon for the Scottsbluff Region.

**Key weaknesses** limit the partner programs' ability to serve the needs of its workforce customers. These weaknesses include:

- Widespread dispersion of various populations within the state. The placement of Nebraskans who face barriers to employment (e.g., low-income individuals; individuals with disabilities; ex-offenders; homeless individuals; youth who have aged out of the foster care system; English Language Learners; individuals with low levels of literacy; single parents; farmworkers; those within two years of exhausting lifetime TANF eligibility; and the long-term unemployed) present unique challenges in communicating and coordinating services to areas where these populations reside. This includes remote rural areas, areas with capacity issues and those affected by other factors that complicate workforce service delivery.
- Limited industry sector involvement in the workforce system. There is a strong willingness between both
  industry and the public sector to work collaboratively in promoting workforce development within the local
  area. Yet, more needs to be done in order to formalize and leverage the potential contributions of the industry
  sector.
- Need to increase the collaborative efforts between Workforce agencies and other stakeholder organizations. In order to build a system of workforce services the American Job Center network partners need to increase their collaborative efforts in a meaningful way, avoid turfism and look to a collective design of delivery services.
- Need to strengthen communication between workforce partners. Despite the availability of high quality
  programs and a willingness to collaborate, the partner programs sometimes struggle to communicate in a
  timely fashion in order to coordinate programming and avoid duplication of efforts. This is especially true at
  the front-line service-delivery level.
- Absence of a common intake form and intake procedures. The lack of a common intake results in a
  duplication of efforts and is indicative of the previously mentioned lack of communication that currently
  exists between programs.
- Common terminology for key workforce development terms. Another source of weakness that disrupts communication and understanding necessary for an effective, efficient statewide workforce strategy is the lack of common terminology across workforce programs.

#### Regional Capacity

The regional area has the capacity to meet the needs of employers and provide opportunities for job seekers, especially those with barriers to employment.

## Chapter 2

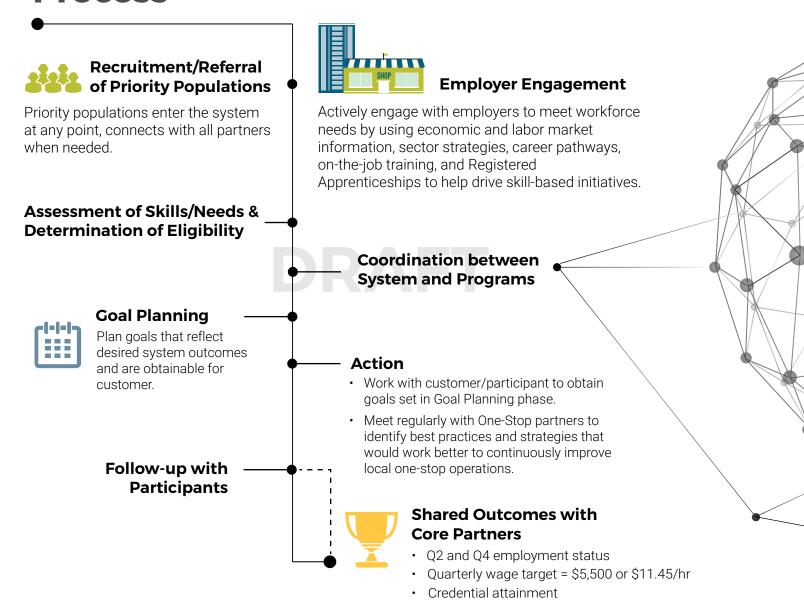
# Workforce System: Integration of Strategies and Services Regional Component

- **a.** Describe the local board's plan for integration of strategies and services that will be delivered at the American Job Center sites and through technology, including items (1) through (7).
  - 1. Establishment of regional service strategies which must include:
    - **A.** Integration of and access to the entire set of services available in the local one-stop delivery system;
    - **B.** Enhancing the provision of services to individuals with disabilities, Veterans, youth, and other priority population groups;
    - **C.** Cross-training of staff, technical assistance, use and sharing of information, cooperative efforts with employers;
    - **D.** Other efforts at cooperation, collaboration, and coordination;
    - E. Existing service delivery strategies that will be expanded, streamlined, or eliminated;
    - New service strategies necessary to address regional education and training needs;
    - G. Strategies to address geographic advantages and disadvantages;
    - H. Strategies to connect the unemployed with work-based learning opportunities;
    - Strategies to integrate existing regional planning efforts among core partners and one-stop partners; and
    - **J.** If applicable (see also Chapter 3, Section (g)), cooperative agreements between local area entities and the local office of the:
      - i. Nebraska Vocational Rehabilitation Program; and
      - ii. Nebraska Commission for the Blind and Visually Impaired

# **Greater Nebraska Workforce**

Opportunities for earning, learning, and living.

#### **Process**

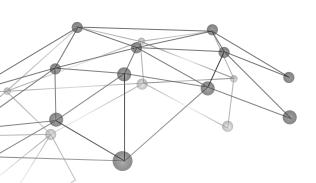


#### **One-Stop Delivery System Programs/Entry Points**

Adult Education and Family Literacy Act (AEFLA)
Adult, Dislocated Worker, and Youth
Career and technical education at the postsecondary level
Department of Housing and Urban Development
Community Services Block Grant
Ex-offender
Job Corps

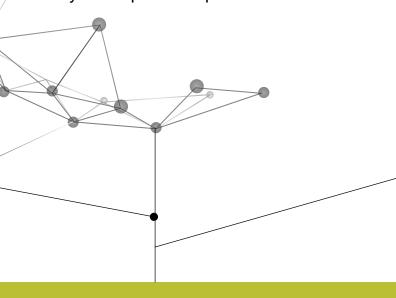
Jobs for Veterans State Grants
Migrant and Seasonal Farmworker
Native American
Nebraska's Unemployment Compensation law
Senior Community Service Employment
Trade Adjustment Assistance
Nebraska Vocational Rehabilitation

# **System**



# One-Stop Delivery System

System operator reports to boards



Nebraska Commission for the Blind and Visually Impaired

Wagner-Peyser Act Employment Service

Workforce Innovation and Opportunity Act (WIOA) Title 1 Services

Temporary Assistance for Needy Families (TANF)
YouthBuild

#### **Structure**





**Federal** 



Provide funding and guidance

(Chief Elected Officials Greater NE Workforce Dev.)



**Boards** Set policy



#### **Administrative Entity**

Supports board and one-stop delivery system



#### Service Provider

#### **Programs**

Youth Adult Dislocated Worker

#### **WIOA Title 1 Services**

#### Career

Skills assessment, job search and placement assistance, and more.

#### **Training**

Referrals to training programs and services

#### **Supportive**

Address barriers to employment

#### Follow-up

Provided to eligible participants placed in unsubsidized employment, for up to 12 months after the first day of employment

**GED/Education** 

#### **Regional Strategies**

#### **Integration of Services**

The creation of a common intake will allow universal accesses and link individuals to the entire workforce system. Cooperation, collaboration, and coordination will be key themes in the Scottsbluff Workforce System. Regional partners will work to create shared employment plans and mutual skill assessments, and to leverage resources. There will be integration of services in the Scottsbluff Career Center, such as VR and Wagner-Peyer business service staff coordinating services collectively. Workforce system strategies include expanding active outreach to individuals with disabilities, Veterans, youth, English language learners, and other target populations to make them aware of services. The one-stop operator and partners will develop and implement a strategic outreach plan that will include:

- Specific steps to be taken by each partner,
- · An outreach plan to the region's human resources professionals,
- An outreach and recruitment plan to the region's job seekers, including targeted efforts for populations most at-risk or most in need,
- · An outreach and recruitment plan for out-of-school youth,
- Sector strategies and career pathways,
- Connections to registered apprenticeships,
- A plan for messaging to internal audiences,
- Clear objectives and expected outcomes, and
- Leveraging of any statewide outreach materials relevant to the region.

Partners will work to co-enroll participants and leverage resources. WIOA Title 1B supportive services, which are not available from many partner programs, will complement co-enrollments. In the past, supportive services have primarily been used for occupational skills training. Moving forward, supportive services can be used for any eligible participant searching for a job.

Each partner commits to cross-training of staff, as appropriate, and to providing other professional learning opportunities that promote continuous quality improvement. Partners will further promote system integration to the maximum extent feasible through:

- Effective communication, information sharing, and collaboration with the one-stop operator,
- · Joint planning, policy development, and system design processes,
- · Commitment to the joint mission, vision, goals, strategies, and performance measures,
- The design and use of common intake, assessment, referral, and case management processes,
- The use of common and/or linked data management systems and data sharing methods, as appropriate,
- · Leveraging of resources, including other public agency and non-profit organization services,

- Participation in a continuous improvement process designed to boost outcomes and increase customer satisfaction, and
- Participation in regularly scheduled partner meetings to exchange information in support of the above and encourage program and staff integration.

In order to facilitate better referrals, the one-stop operator will work with partners across the system to:

- Provide substantive referrals via NEworks or email for customers who are eligible for supplemental and complementary services and benefits under partner programs,
- Familiarize themselves with the basic eligibility and participation requirements, as well as with the available services and benefits offered, for each of the partners' programs represented in the GNWDA American Job Center network including NDOL Career Centers,
- Develop materials summarizing their program requirements and make them available for partners and customers,
- Develop and utilize common intake, eligibility determination, assessment, and registration forms,
- Regularly evaluate ways to improve the referral process, including the use of customer satisfaction surveys,
- Commit to robust and ongoing communication required for an effective referral process, and
- Commit to actively follow up on the results of referrals and assuring that partner resources are being leveraged at an optimal level.

#### **New Services Strategies**

The workforce system will work to expand the SNAP pilot to the entire region (currently only offered in Grand Island AJC) and expand work-based learning, which includes on-the-job training, registered apprenticeships, transitional jobs, customized training, work experience, job shadowing, and pre-apprenticeship, by creating more partnerships with local employers. Healthcare will be a target industry as mentioned under sector initiatives. Potential partners in this sector, which will be targeted for expanding work-based learning, including apprenticeship, may include: Scottsbluff Care and Rehabilitation, Regional West Health Services, Northwest Respiratory Services, Mitchell Care Center, Western Nebraska Veterans Home, and Morrill County Community Hospital.

#### **Strategies to Integrate Existing Planning Efforts**

The one-stop operator will work with workforce partners to integrate existing work plans.

Work plans have been created for:

- WIOA Title 1B
- Virtual Businesses Services
- Virtual Job Seeker
- Trade

- Rapid Response
- NEres
- Local Veterans Employment Representative
- Job Seeker
- Disabled Veterans Outreach Program
- Business Services

Workforce partners meet on a monthly basis to collaborate.

#### Connecting with a Re-employment Strategy

All UI claimants are required to participate in Nebraska Re-employment Services. The program, also called NEres, includes one-on-one job coaching and other help for getting back to work. During these sessions, claimants and other voluntary participants are provided information about the WIOA Title 1B program, including work-based learning opportunities.

# Strategies for Enhancing Services to Individuals Barriers to Employment and Priority Populations

#### Disabilities

Efforts to enhance services to individuals with disabilities will rely on the leadership of the rehabilitation services partners, Nebraska Vocational Rehabilitation and Nebraska Commission for the Blind and Visually Impaired. These entities are regional in scope and will be asked to provide staff training, technical assistance to One-stop Operators in improving services to individuals with disabilities, recommendations and instruction on assistive technology, based on individual needs and working together on outreach plans.

#### Veterans

NDOL's Veterans Services, VA Scottsbluff Clinic, and Scottsbluff County Veterans Services offices will be used to enhance services to veterans and to share the priority of service policy of WIOA Title 1B. Online tools such as Hero 2 Hired (https://h2h.jobs/) and NEworks (https://neworks.nebraska.gov) will be utilized to assist with career readiness.

#### Youth

Services to youth will be enhanced by coordinating services with Nebraska Children and the Department of Health & Human Services' Bridge to Independence (b2i).

#### Offenders

Other on-going local, regional, and statewide efforts include a partnership with Department of Corrections to better serve offenders.

#### Strategies Addressing Geographic Advantages and Disadvantages

The Local Area is made up of 88 primarily rural counties that expand into two time-zones. Services in Rural Areas in this chapter addresses geographic disadvantages and strategies. Strategies that can be used to the local areas advantage in servicing a large local area include:

- 1. Centralized policy making, which is consistent and applicable to the majority of the state;
- 2. Employer on-the-job contracts are valid in the entire area, which reduces unnecessary paper work;
- **3.** Boundary and territory lines are less important as staff have the ability to service all but five counties in Nebraska;
- **4.** Use of technologies such as NEworks and Skype to communicate with employers and participants;
- 5. On-line courses provided via Western Nebraska Community College;
- 6. Consolidated management team, that also oversees Employment Services, Vets Services, and TRADE; and
- 7. Memorandums of Understandings (MOUs) with partners that generate almost state-wide commitment.
  - **2.** Development and implementation of sector initiatives for in-demand industry sectors or occupations for the planning region, which must include consideration of:
    - A. Current in-demand industry sectors and occupations within the region;
    - **B.** The status of regional collaboration in support of the sector initiatives;
    - C. Current sector based partnerships within the region;
    - **D.** Which sectors are regional priorities, based upon data-driven analysis;
    - E. The extent of business involvement in current initiatives; and
    - F. Other public-private partnerships in the region that could support sector strategies

#### **Sector Initiatives**

#### **In-Demand Industry Sectors**

The current in-demand industry sectors are outlined in the table below, additional information about specific occupations within the region can be found under: High Wage, High Skill, High Demand (H3) (page 9).

Table 10: Labor Market Information - Long-term Industry Projections

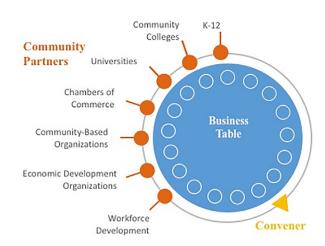
NAICS Title	H3 2014 Annual Employment	H3 2024 Projected Employment	H3 Projected Increase	H3 Projected Increase Percent
Health Care and	2,275	2,543	268	12%
Social Assistance	2,273	2,343	200	1 ∠ 1/0
Educational Service	2,045	2,019	-26	-1%
Construction	546	660	114	21%
Transportation and	616	656	40	60/
Warehousing	010	656	40	6%
Manufacturing	542	606	64	12%
Finance and	450	470	1.4	20/
Insurance	459	473	14	3%

#### **Status of Regional Collaboration**

On April 12, 2017 the local area participated in the Next Generation Industry Partnership meeting in Scottsbluff. Next Generation Sector Partnerships are partnerships of businesses, from the same industry and in a shared labor market region, who work with education, workforce, economic development and community organizations to address the workforce and other competitiveness needs of the targeted industry. Next Generation Sector Partnerships are distinguished from other business partnerships because they:

- Have a business-led agenda (not public program)
- Are regionally focused in a footprint where businesses have shared competitiveness needs (not jurisdictional boundaries)
- Involve public partners from education, workforce and economic development are at the same table and develop coordinated responses
- Provide an opportunity to reduce the number of tables to which businesses are called.

#### SECTOR PARTNERSHIP TABLE



Labor market data was reviewed to understand what the primary driving industries are in the region that merit collective action. Industries that stood out to the group included: agriculture (mainstay of the economy), construction (increase in employment projected), healthcare (largest number of employees), and food production (increase in employment projected). The group discussed criteria important to making a decision about what industries to collectively focus on, including: number of employees, living wage, existing regional strengths, impact on economy, size of industry, growth, and existing business champions.

A combination of labor market information and on-the-ground knowledge of the industries resulted in the group deciding to select healthcare as the first industry to utilize the Next Generation Sector Partnership model; however, agriculture was a close second. Existing activities in agriculture include: Applied Ag Program at WNCC which is in development, Scottsbluff City Council, Scottsbluff Career Academy, Chamber of Commerce Ag Committee, scholarships for upgrades in Ag careers, Proteus, 4H, FFAs, Extension Offices, and Farm Bureau.

Healthcare was selected due to the large number of jobs in the region, impact on the economy, and the creative and innovative industry leaders. However, healthcare does present a hard dynamic in the region due to being highly competitive and many recent changes. It was determined that the geographic scope should be a two-hour radius from Scottsbluff, including the states of Colorado and Wyoming.

The following employers should be included: Regional West Medical Center, Scottsbluff; Sidney Regional Medical Center; Box Butte General Hospital, Alliance; Heritage Estates, Gering; Hemingford Community Care Center; Valley Ambulance, Scottsbluff; CAPWN - Community Action Partnership of Western Nebraska, Scottsbluff; Community Hospital, Torrington, WY; Regional West Garden County, Oshkosh; Morrill County Community Hospital, Bridgeport; Western Nebraska Veterans Home, Scottsbluff. Other cities to include: Gordon, Kimball, Ogallala, and Chadron.

The following employers stood out as potential champions: The Webb's in Scottsbluff, Sidney Regional Medical Center, Box Butte General Hospital in Alliance, Western Nebraska Veteran's Home in Scottsbluff, Kimball Hospital, and Chadron Community Hospital.

The core public partner team includes healthcare representatives as well as representatives from the community colleges, workforce board, and economic development.

The core partner team is currently planning the next steps to creating a true sector-based partnership. The table on the following provides a timeline for their next steps:

#### Table 11

#### **July 2017**

- 1. Convene the core team in 2-3 one-hour planning calls in order to:
  - **a.** Confirm geographic and industry scope
  - **b.** Develop a list of business champions and determine who will reach out to whom by when
  - c. Develop a list of business leaders (C-Level) to invite
  - d. Identify a convener or conveners to be the main point of contact for moving forward
  - e. Identify any gaps in participation on the public partner side and develop a plan to bring them in
  - **f.** Establish a launch date

#### August 2017

**2.** Core team begins conversations with manufacturing leaders in order to gauge interest and bring them on board as champions.

#### September/October 2017

**3.** Hold launch meeting and immediately follow up with 45-minute conference call to clarify the vision for the group, identify immediate actions, and date for reconvening.

Learn more about Next Generation Sector Partnerships at: www.nextgensectorpartnerships.com

#### **Current Sector Based Partnerships**

There are currently no sector based partnerships in the region.

#### **Priority Sectors**

The board has identified health care, construction, manufacturing, and transportation & warehousing as priory sectors. This decision is based on empirical data collected from NDOL's Office of Labor Market Information. The board will seek to promote sector strategies in these areas within the Scottsbluff Region.

#### **Business Involvement in Current Sector Initiatives**

Sector initiatives have not been established at this time.

#### Other public-private partnerships

There are currently no public-private partnerships.

#### **Targeted Businesses from Emerging Industries**

- **3.** Establishment of administrative cost arrangements, including the pooling of funds for administrative costs for the region, as appropriate, which must include consideration of:
  - A. Current or proposed resource leveraging agreements; and
  - B. Establishing a process to evaluate cost sharing arrangements

#### **Administrative Cost Arrangements**

Annual funding agreements (AFA) are a required component of each memorandum of understanding. The AFA covers infrastructure and additional cost associated with the entirety of the local workforce delivery system. Table 12 below provides a proposed one-stop operating budget for the entire system.

Table 12: Greater Nebraska Workforce Development Area One-Stop Operating Budget, PY17 Annual Comprehensive Budget

Cost Item	Beatrice	Grand Island	Total
Common Area	\$0.00	\$6,797.28	\$6,797.28
Resource Room	\$5,164.80	\$9,363.40	\$14,528.20
Resource Room Staffing	\$53,306.74	\$53,306.74	\$106,613.48
Totals	\$58,471.54	\$69,467.42	\$127,938.96

All utilities, maintenance, communication, and janitorial expenses are allocated into the above expenses.

The board does not currently have an AFA with partners. Financial support for partners' participation will be determined in the Annual Funding Agreement due on December 1, 2017.

The table below provides NDOL's MOU and funding agreement timeline for local areas.

Item	Timeline	
Local boards - must have fully-signed MOUs, including		
the annual comprehensive budget, which will be used		
for negotiating the annual funding agreement(s), in	Monday, May 15, 2017	
place with all required one-stop partners; inclusion of		
annual funding agreement(s) is optional at this time		
Local boards - if needed, continue annual funding	Manday May 1F, 2017	
agreement negotiations	Monday, May 15, 2017	
Local boards - must submit outcome reports to	Manday Ostabar 2 2017	
NDOL on negotiation of annual funding agreements	Monday, October 2, 2017	

Item	Timeline
NDOL – state funding mechanism takes effect for any local board failing to reach consensus with all required one-stop partners during negotiations on infrastructure costs (only) and annual funding agreements	Monday, October 2, 2017
<b>NDOL</b> – all required one-stop partners in local areas subject to the state funding mechanism are notified of their required contribution amounts and directed to pay those amounts	Wednesday, November 1, 2017
Local boards – must submit draft annual funding agreements to NDOL (based on either the local funding mechanism or the state funding mechanism)	Wednesday, November 1, 2017
Local boards – must have fully-signed annual funding agreements in place with all required one-stop partners (based on either the local funding mechanism or the state funding mechanism)	Friday, December 1, 2017

The board is committed to following the above timeline.

- **4.** Coordination of transportation and other supportive services within the region, as appropriate, which must include consideration of:
  - **A.** Whether the provision of transportation or other supportive services could be enhanced, and if so, how;
  - B. What organizations currently provide or could provide supportive services; and
  - C. Establishing a process to promote coordination of supportive services delivery

#### **Transportation & Supportive Services**

The vast geographic area of the local area and the lack of public transit in rural areas complicates the ability to meet the needs of employers and job seekers. Where possible, the GNWDA provides bus passes and mileage reimbursement to eligible participants to attempt to mitigate this primary barrier. The expanse of Uber and similar services into rural communities may help address the chronic transportation need for individuals needing to access training programs and employment opportunities; however, the limited availability of public transportation can still create a barrier. Other supportive services, such as providing work gear, uniforms, health screenings (physicals, vaccinations) and child care, are prioritized on an individual participant need basis. Other supportive services less often engaged include license fees reimbursements.

Other organizations that may provide supportive services in the form of rental assistance, transportation, child care, food, and healthcare include:

- TANF
- Central Community Action Partnership
- SNAP
- SCSEP
- Job Corps

Ideally, through the use of the local shared data system, each of the workforce system partners will know what services are being provided to each participant to ensure there is not a duplication of services and that participants are provided services that enhance their training and employment opportunities.

For a full list of supportive services provided in the local area see Attachment 18 - Policy 21. Supportive Services.

- **5.** Coordination of services with regional economic development services and providers, which must include consideration of:
  - A. Current economic development organizations engaged in regional planning;
  - **B.** Education and training providers involved with economic development;
  - C. Current businesses involved with economic development organizations; and
  - **D.** Targeted businesses from emerging sectors/industries

#### **Coordination of Services**

Regional Economic Development

**Education & Training Providers & Economic Development** 

**Businesses & Economic Development** 

**Targeted Businesses from Emerging Sectors/Industries** 

**6.** Establishment of an agreement between the lead local area and WIOA Title 1B (Adult, Dislocated Worker, and Youth programs) providers from other local areas responsible for serving counties in the region concerning how the planning region will collectively negotiate and reach agreement with NDOL on regional levels of performance for, and report on, the performance accountability measures for the planning region

**Note:** NDOL has not established regional levels of performance for Program Years 2017 and 2018 (July 1, 2017 – June 30, 2019); however, NDOL reserves the right to establish regional performance levels starting with Program Year 2019

#### **Lead Local Area Agreements**

Greater Nebraska will work in complete collaboration with Greater Omaha and Greater Lincoln to collectively negotiate and reach a performance agreement with NDOL.

7. Collaboration with the WIOA Title IB (Adult, Dislocated Worker, and Youth programs) providers for counties in the planning region that are not part of the lead local board's local area and with other required one-stop partners providing services in the region.

N/A

- **b.** If a planning region includes more than one (1) area of economic concentration, the lead local board:
  - 1. Must prepare a regional plan for at least one (1) area of economic concentration;
  - 2. Must prepare a regional plan for each of the remaining areas of economic concentration in the planning region, which will be incorporated into the regional and local plan at the end of the first 2-year period of the plan through the plan modification process;
  - **3.** Must include the regional and local plan a timeline for preparation of the regional plans for the remaining areas of economic concentration; and
  - **4.** Is not required to prepare a regional plan that involves any area of economic concentration having a population of 15,000 or less; however, the lead local board is encouraged to prepare a regional plan for these areas of economic concentration if the local one-stop centers and economic development partners deem it valuable to establish a regional plan for the area;

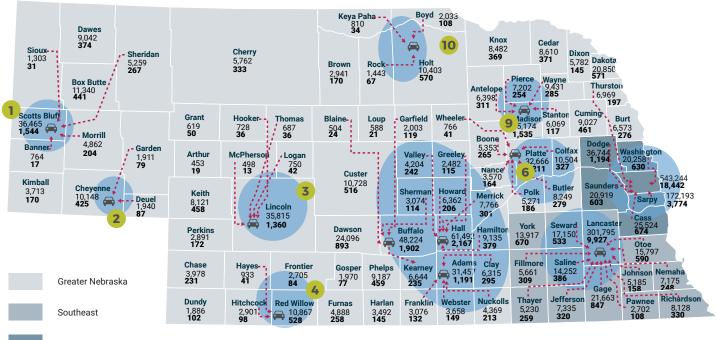
Note: If your planning region does not meet the criteria described above, enter "Not Applicable."

#### **Regional Planning Timeline**

The local area has prepared a regional plan for Area 5 (Grand Island – Hastings – Kearney) and Area 1 (Scottsbluff). The board has approved the following schedule for the remaining regions.

- August 2017 Area 6 (Columbus) and Area 9 (Norfolk)
- November 2017 Area 3 (North Platte)

#### **WIOA Planning Regions**



Metro

9,027

Focal County for Commuting

Significant Communting to Another County for Work Population

197 Number of Worksites

Areas of Economic Concentration

**WORKSITE** The number of worksites per county is determined by each physical location of a business operating in a specific county. When a business has multiple locations, all physical locations where employees perform work are counted separately.

**POPULATION** The calculated number of people living in an area as of a specified point in time, July 1. The estimated population is calculated using a component of change model that incorporates information or natural increase (births, deaths) and net migration (net domestic migration, net international migration that has occurred in an area since the latest decennial census.

Sources: Quarterly Census of Employment and Wages, First Quarter 2015: Local Employment Dynamics (LED) Worksites. Commuting Patterns. U.S. Census Bureau. Population Estimates Program. 2014 Population Estimates.

NDOL has designated the following local plan elements as common response elements relating to shared regional responsibility.

- **c.** Provide a description of the local area one-stop delivery system that lists the required and optional one-stop partners and programs included in the regional/local workforce delivery system, including:
  - 1. The physical address(es) where career services and other program services will be accessible for each of the following centers located in the local and regional area:
    - A. Comprehensive one-stop center;
    - **B.** Affiliate one-stop center;
    - C. Network of eligible one-stop partners; and
    - D. Specialized centers;
  - 2. The physical address(es) of the AJC(s) located in any other local area that is part of the local area's region; and
  - 3. Electronic methods implemented to provide career services and other program services

#### **Greater Nebraska Workforce System**

The American Job Centers, also known as one-stop centers are designed to provide a full range of assistance to job seekers and businesses under one roof. Established under the Workforce Investment Act of 1998 and continued by the Workforce Innovation and Opportunity Act, the centers offer a comprehensive array of services designed to match talent with opportunities. The local one-stop system is comprised of full service American Job Centers as well as a network of other service delivery points. There are two (2) comprehensive American Job Centers and eight (8) Nebraska Department of Labor (NDOL) offices throughout the 88 county region.

The map below shows American Job Centers and NDOL offices in the local area.



Services provided in the Scottsbluff Career Center are listed below:

#### Scottsbluff (NDOL Office)

Location Information	Manager Information
505A Broadway, Suite 300	Pat Comfort,
Scottsbluff, NE 69361	Regional Manager
<b>Hours:</b> 8 am - 5 pm, M-F	<b>Phone:</b> 308-632-1278
Website: dol.nebraska.gov	Email: patricia.comfort@nebraska.gov

#### Required One-stop Partners and Authorizing Legislation

Re	quired One-Stop Partner	Partner Organization	Occupancy Status
1.	Adult, Dislocated Worker, and Youth	Nebraska Department of Labor	Full-Time
	programs		
2.	Employment and training activities carried	Community Action Partnership	Full-Time
	out under the Community Services Block	of Western Nebraska	
	Grant		
3.	Job Corps	CHP International	Full-Time
4.	Programs authorized under Nebraska's	Nebraska Department of Labor	Full-Time
	Unemployment Compensation law		
5.	Nebraska Commission for the Blind and	Rehabilitation Act of 1973, Title	Full-Time
	Visually Impaired	I, as amended by WIOA Title IV	
6.	Nebraska Vocational Rehabilitation	Rehabilitation Act of 1973, Title	Full-Time
	Program	I, as amended by WIOA Title IV	
7.	Wagner-Peyser Act Employment Service	Nebraska Department of Labor	Full-Time
	program		

Note: Occupancy status is defined in the State MOU Policy as a co-located partner who is:

- intermittent: less than 50% of the time the AJC is open for business;
- part-time: more than 50% (but not 100%) of the time the AJC is open for business; or
- full-time: 100% of the time the AJC is open for business

Below is a list of partners in the local area.

Partner Program	Partner Organization
Adult & DLW WIOA Programs	Nebraska Department of Labor
Youth WIOA Program	Services not available in Scottsbluff Region
Jobs for Veterans' State Grants	Nebraska Department of Labor
Wagner-Peyser Employment Services	Nebraska Department of Labor
Trade Adjustment Assistance	Nebraska Department of Labor
Unemployment Insurance	Nebraska Department of Labor

Partner Program	Partner Organization
Adult Education & Adult Secondary Education	Western Nebraska Community College
Vocational Rehabilitation	Nebraska VR
Commission for the Blind & Visually Impaired	Nebraska Commission for the Blind and Visually Impaired
Senior Community Service Employment Program	National Able Network/ Nebraska Department of Health and Human Services
Temporary Assistance for Needy Families	Nebraska Department of Health and Human Services
Job Corps	CHP International / Pine Ridge Job Corps Center
Migrant and Seasonal Farmworker Programs	Proteus, Inc
Native American Programs	Indian Center, Inc
Career and Technical Education Programs at the Postsecondary Level	Western Nebraska Community College
Employment and Training Activities Carried Out Under the Community Services Block Grant	Community Action Partnership of Western Nebraska
Second Change Act (ex-offender) programs	Services not available in Scottsbluff Region
Supplemental Nutrition Assistance Program	Nebraska Department of Health and Human Services
Employment and training activities carried out by the	Services not available in Scottsbluff Region
Department of Housing and Urban Development	
Reentry Employment Opportunities	Services not available in Scottsbluff Region

#### **Electronic Methods**

Career services are provided online at **NEworks.nebraska.gov**. Participants can also preregister for WIOA Title 1B, access the eligible training provider list, access labor market information, and explore job opportunities at this site.

Additional, online resources include: O\*NET Online (https://www.onetonline.org), H3 (http://h3.ne.gov), Career One Stop (https://www.careeronestop.org), Nebraska Department of Labor (dol.nebraska.gov), and Nebraska Career Connections (http://www.nebraskacareerconnections.org/).

- d. Describe how the local board will address items (1) through (4).
  - 1. Supporting the vision, goals, and strategies established in Sections II.a. and II.b. of the Combined State Plan for Nebraska's Workforce System (July 1, 2016 June 30, 2020)

#### **Combined State Plan**

The board will continue to align its goals and strategies with those identified in the Combined State Plan and as outlined in Chapter 2. Vision, Goals, and Strategies. Success in addressing the high number of underemployed workers within the region who earn less than a living wage or must hold two or more jobs in order to earn a living wage; the plight of disadvantaged workers such as low-income individuals, individuals with disabilities,

ex-offenders, homeless individuals, youth who have aged out of the foster care system, English Language Learners, individuals with low levels of literacy, single parents, farmworkers, those within two years of exhausting lifetime TANF eligibility, and the long-term unemployed; and the need for a pipeline of workers with the technical skills and work readiness skills desired by employers, including those in industries that will drive the region's economy well into the future can only be accomplished by a workforce system approach. The regional workforce system is committed to placing unemployed and underemployed workers in training programs leading to H3 jobs that pay above Nebraska's \$16.62 median wage.

- 2. Working with the Combined State Plan partners carrying out core programs and other workforce development programs, including programs of study authorized under the Carl D. Perkins Career and Technical Education Act of 2006 to support service alignment, including:
  - A. Adult, Dislocated Worker, and Youth programs (WIOA Title IB, core partner program);
  - B. Adult Education and Family Literacy Act programs (WIOA Title II, core partner program);
  - C. Wagner-Peyser Employment Service programs (WIOA Title III, core partner program);
  - **D.** Nebraska Commission for the Blind and Visually Impaired (WIOA Title IV, core partner program);
  - E. Nebraska Vocational Rehabilitation Program (WIOA Title IV, core partner program)
  - **F.** Jobs for Veterans State Grant programs (plan partner program);
  - **G.** Unemployment Insurance (plan partner program);
  - H. Senior Community Service Employment Program (SCSEP) (plan partner program);
  - I. Temporary Assistance for Needy Families (TANF) employment and training programs (plan partner program);
  - J. Trade Adjustment Assistance (TAA) program (plan partner program);
  - K. Career Technical Education programs (workforce system partner program); and
  - **L.** Other local workforce delivery system partner programs (must be clearly identified including a description of the program(s))

#### **Service Alignment**

The one-stop operator will act as "functional leader" in the American Job Centers. As such, they will have the authority to organize partner staff, in order to optimize and streamline service delivery efforts.

Formal leadership, supervision, and performance responsibilities will remain with each staff member's employer of record. The one-stop operator, through the Center Managers, will, at a minimum:

- Manage daily operations, including but not limited to:
  - Manage and coordinate partner responsibilities, as defined the MOU,
  - Assist the GNWDB in establishing and maintain the American Job Center network structure. This
    includes but is not limited to:
    - Ensure that State requirements for center certification are met and maintained,
    - Ensure that career services such as the ones outlined in WIOA sec. 134(c)(2) are available and accessible.
    - Ensure that GNWDB policies are implemented and adhered to,
    - Adhere to the provisions outlined in the contract with the GNWDB,
    - · Reinforce strategic objectives of the GNWDB to Partners, and
    - Ensure staff are properly trained by their formal leadership organizations and provided technical assistance, as needed.
  - Integrate systems and coordinate services for the center and its partners, placing priority on customer service.
    - Integrated Workforce Service Delivery, as defined by WIOA, means organizing and implementing services by function (rather than by program), when permitted by a program's authorizing statute and as appropriate, and by coordinating policies, staff communication, capacity building, and training efforts.
    - Functional alignment includes having one-stop center staff who perform similar tasks serve on relevant functional teams, e.g. Skills Development Team or Business Services Team.
    - Service integration focuses on serving all customers seamlessly (including targeted populations) by providing a full range of services staffed by cross-functional teams, consistent with the purpose, scope, and requirements of each program.
    - The services are seamless to the customer, meaning the services are free of cumbersome transitions or duplicative registrations from one program service to another, and there is a smooth customer flow to access the array of services available in the workforce center.
    - Oversee and coordinate partner, program, and American Job Center network performance. This includes but is not limited to:
  - Providing and/or contributing to reports of center activities, as requested by the GNWDB,
  - Providing input to the formal leader (partner program official) on the work performance of staff under their purview,
  - Notifying the formal leader immediately of any staff leave requests or unexcused absences, disciplinary needs, or changes in employee status,
  - Identifying and facilitating the timely resolution of complaints, problems, and other issues,

- Collaborating with the GNWDB on efforts designed to ensure the meeting of program performance measures, including data sharing procedures to ensure effective data matching, timely data entry into the case management systems, and coordinated data batch downloads (while ensuring the confidentiality requirements of FERPA, 34 CFR 361.38, and 20 CFR part 603),
- Ensuring open communication with the formal leader(s) in order to facilitate efficient and effective center operations,
- Evaluating customer satisfaction data and proposed services strategy changes to the GNWDB based on findings.

The one-stop operator will <u>not</u> assist in the development, preparation and submission of Local plans. They cannot manage or assist in future competitive processes for selecting operators or select or terminate one-stop operators, career services providers, or Youth providers. The operator cannot negotiate local performance accountability measures or develop and submit budgets for activities of the GNWDB. The GNWDB is responsible for the negotiated performance measures, strategic planning, budgets, and one-stop operator oversight (including monitoring).



## **How the Comprehensive AJC Works**

Client enters the shared location.

Trained "navigator" assists client (business or job seeker).

## **Categories of Available Services**

**Basic Career Services** 

Individualized Career Services

Follow-up Career Services

**Business Services** 

### **Assistance Provided by Navigator**

- 1. Identifies client needs and beneficial programs
- Administers skill assessment that is shared by ALL partners, if applicable
- 3. Assists with common intake and data validation
- 4. Helps client complete program applications for determining eligibility (streamlines and reduces duplication when possible)
- 5. Reviews potential options, maximizing and promoting consumer choice
- 6. Sets up appointments with partners, preferably a shared meeting (appointments should be convenient for both clients and partners, and scheduled during the operating hours of the AJC, 8 am 7 pm)

#### **Business Services**

- 1. Identify industry skill needs.
- 2. Identify appropriate strategies for assisting employers, and coordinate business services activities across AJC partner programs
- Incorporate as integrated and aligned business service strategy across AJC partners to present a **unified voice** for the AJC in its communication with employers.
- 4. Develop, convene, or implement industry or sector partnerships.

## **Appointment Process**



- 1. Partner programs meet with participant to dicuss options.
- 2. Participant chooses the best option for his/her situation.
- 3. Partner programs and participant create shared plan based on participant's choice.
- 4. One partner is designated to serve as the lead case manager.



## **Career Services:**

## Target Populations & Associated Programs

**Job Seekers** 

Wagner-Peyser

**Adults** 

Title 1

Adult Basic Education

**Dislocated Worker** 

Title 1 Trade

Youth
Job Corps

Career and Technical Education

**Disabilities** 

Nebraska VR

Nebraska Commission for the Blind and Visually Impaired

Veterans

**JVSG** 

**Seniors** 

**SCSEP** 

Low Income

TANF

Central Community Action

SNAF

**Native Americans** 

Indian Center

**Migrant Workers** 

Proteus Inc.

Ex-Offenders (not offered in area)

All applicable services must be made available at the comprehensive AJC.

**3.** Ensuring the continuous improvement of eligible providers of services through the system and ensuring that such service providers will meet the employment needs of local employers, workers, and job seekers

## **Continuous Improvement**

The Board is committed to continuous improvement, as are the workforce partners. Activities the one-stop operator will perform, under the direction of the board, that will promote continuous quality improvement include:

- Joint planning, policy development, and system design processes,
- · Effective communication, information sharing, and collaboration with the partners,
- Participation in regularly scheduled partner meetings to exchange information and encourage program and staff integration.

Activities the board will participate in to ensure that services providers are meeting the needs of local employers include:

- Reviewing labor market trends,
- Evaluating workforce system performance measures,
- · Reviewing the customer satisfaction surveys,

• Continuing to work with eligible providers and NDOL to identify gaps in available services and opportunities to expand consumer choice.

When services are not meeting the needs of local employers, the board will work with the Administrative Entity to create a corrective action plan.

**4.** Facilitate access to services provided through the one-stop delivery system, including in remote or less populated areas, through the use of technology and other means

#### **Services in Rural Areas**

Implementation of strategies for technological integration and coordination with state and regional areas will strengthen communication among workforce system partners and enhance the provision of services to target populations, including those in remote rural areas.

Nebraska Department of Labor/ Employment Services, has partnered with rural libraries to execute job search and skills training programs for library customers throughout the state. Libraries serve as virtual workforce offices featuring content and programs covering topics such as online job search, resume writing and interview preparation.

NDOL's roles and responsibilities as a partner of this program is to offer in-person, computer-based assistance for computer center users and library staff. This includes, but is not limited to:

- Providing community outreach
- Training library staff in utilizing NEworks
- Providing "How To" materials for library visitors
- Presenting workshops such as resume and interview workshops, creative job search and employer outreach workshops for finding quality candidates on NEworks.
- Providing referrals to the WIOA Title 1B program.

Libraries in the region that have participated in the program include the:

- · Scottsbluff Public Library, and
- Bridgeport Library,

Examples of electronic methods implemented to provide career services and other program services include NDOL's Virtual Services Unit (VSU); NEworks including filing Unemployment Insurance claims; and ACCESSNebraska.

- e. Describe how the local board will work with the following Combined State Plan core partner programs to address items (1) through (3):Adult, Dislocated Worker, and Youth programs (WIOA Title IB, core partner program); Adult Education and Family Literacy Act programs (WIOA Title II, core partner program); Wagner-Peyser Employment Service programs (WIOA Title III, core partner program); Nebraska Commission for the Blind and Visually Impaired (WIOA Title IV, core partner program); and Nebraska Vocational Rehabilitation Program (WIOA Title IV, core partner program)
  - 1. Expand access to employment, training, education, and supportive services for eligible individuals, particularly eligible individuals with barriers to employment

## **Expanding Access**

In order to expand access to employment, training, education, and supportive services, particularly eligible individuals with barriers to employment, the Greater Nebraska Workforce Development Board (GNWDB) will work with its core and non-core partners to ensure that a diverse array of career services, training services, and supportive services exists within the region.

Expanding access to the workforce system goes hand-in-hand with integrating services. This is addressed in Chapter 3 of the Greater Nebraska Local and Regional Plan: Regional Strategies under Integration of Services. Key elements covered in this section, include:

- Strategic outreach to individuals with barriers to employment and employers,
- Cross-training staff and providing other professional learning opportunities,
- Providing meaningful referrals,
- And creating shared outcomes and co-enrollments.

Examples of expanding access are listed below:

#### **Work-Based Learning**

The GNWDB has identified the expansion of work-based learning models as a key strategy for improving access to employment that concurrently prepares individuals with the skills needed for employment and addresses business needs. GNWDB will work with businesses, business intermediaries such as the chambers of commerce, and organized labor to develop new work-based learning models in the region's target industries which is also addressed in Chapter 3 of the Greater Nebraska Local and Regional Plan under regional strategies. Additional commitment to expanding work-based learning (including on-the-job training, registered apprenticeships, transitional jobs, customized training, work experience, job shadowing, and pre-apprenticeship) is demonstrated in Chapter 4 of the Greater Nebraska Local and Regional Plan: Work-based learning, which sets a timeline for reaching a 35% caseload in the WIOA Title 1B program by June 30, 2021.

#### **Department of Corrections Partnership**

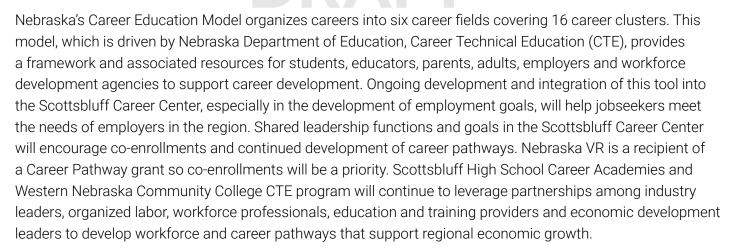
The local area plans to continue to work with the Department of Corrections, Wagner-Peyer program, and other system partners to expand and coordinate services for individuals recently released from prison.

#### **SNAP Partnership**

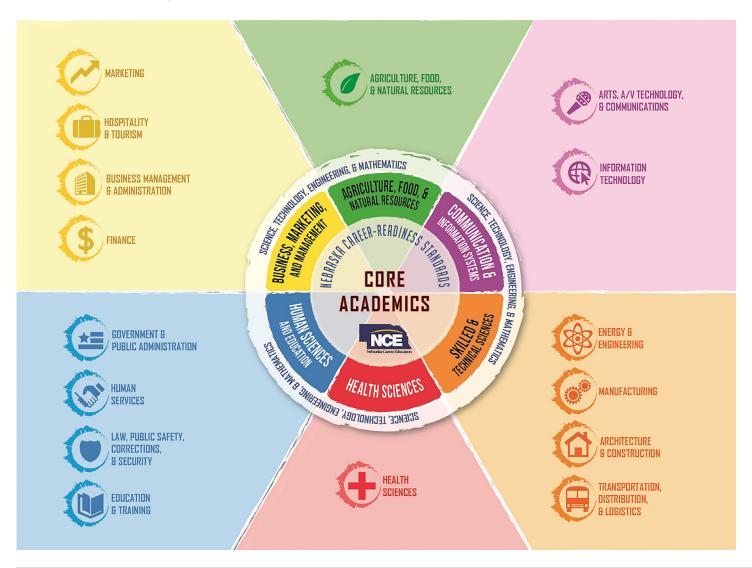
The local area has created a successful partnership with the Department of Health and Human Service's Supplemental Nutrition Assistance Program (SNAP) in the Grand Island AJC. Participants are co-enrolled jointly by both WIOA Tile 1B and SNAP. The goal of the partnership is to decrease dependency and improve the participants' lives. Many participants experience an increase in wages and employee benefits. The partners plan to expand services to Kearney, Hastings, and Columbus in the summer of 2017 and implement service in the Panhandle/Scottsbluff in 2018.

2. Facilitate the development of career pathways and co-enrollment, as appropriate, in core programs

## **Career Pathways**



#### **Career Clusters Graphic**



**3.** Improve access to activities leading to a recognized postsecondary credential (including a credential that is an industry-recognized certificate or certification, portable, and stackable)

## **Postsecondary Credential**

Working in support of the regional plan and in collaboration with the Local Board, the regional partners will work to develop career pathways and industry-valued credentials. Discussions to identify, prioritize and take action to address regional sector and career pathways issues will be included in the Strategic Planning Committee meetings. Future initiatives include, but are not limited to, the following activities:

- Identifying career pathways that have job advancement opportunities
- Identifying training providers and educators working to align relevant programs with industry needs

- Incorporating and/or developing apprenticeship programs that align with career pathways
- Leveraging GAP funding for occupational skills training activities

Identifying stackable credentials in industry sectors while working with employers to develop a pipeline of workers.

- **f.** Describe the strategies and services that will be used in the local area to address items (1) through (5).
  - 1. To facilitate engagement of employers in workforce development programs, including small employers and employers in in-demand industry sectors and occupations

## **Employer Engagement**

The workforce system in the region will work collectively with the Nebraska Manufacturing Advisory Council (NeMAC), other trade councils, and local employers to identify and address workforce needs. The WOIA Title 1B service provider for Greater Nebraska will conduct business outreach in conjunction with core partners when offering services. The One-Stop Operator will engage with local chambers of commerce and economic groups to identify opportunities to participate in community initiatives.

The local area has actively taken steps to develop industry sector strategies for employers to engage with system partners; details including a timeline are provided in Chapter 3: Sector Initiatives.

Goal 3 of this plan (Chapter 2) is to enhance employer engagement between secondary and post-secondary education institutions and training programs to better meet employers' workforce needs through industry-driven strategies. These strategies will incorporate the proactive use of available workforce and industry data to help determine future industry needs, potential workforce disruptions, and to ensure the availability of a skilled workforce to drive growth within the state's high-wage, high-skill and high-demand industries and occupations. Strategies are also listed in this chapter, which include:

- Strategy 3.1. Develop industry sector strategies for employers to collaborate with system partners.
- Strategy 3.2. Target high skill, high wage, and high demand jobs using labor market information.
- Strategy 3.3. Promoting career readiness.
- Strategy 3.4. Continuous improvement in workforce development strategies
- Strategy 3.5. Expansion of work-based learning opportunities.
- Strategy 3.6. Targeted outreach to disadvantaged populations
- **Strategy 3.7.** Plan for the impacts of disruptive technology and innovation.
- **Strategy 3.8.** Increase school career educators' and workforce professionals' knowledge and exposure to the job opportunities specific to the region and of Nebraska.



The one-stop operator will coordinate these activities. Details as to how the one-stop operator will accomplish this are covered in Chapter 3, Service Alignment (page 35).

#### **Business Needs**

The region will engage with businesses and use labor market information to identify needs. Information gathered will be used to support local workforce development activities. During the monthly regional partner meetings, strategies to address needs will be established. The workforce system, not just Wagner-Peyser or WIOA, but the "system" will address needs collectively.

2. To better coordinate workforce development programs and economic development

## **Economic Development**

To better coordinate workforce programs with economic development programs, the Greater Nebraska Board promotes:

- Staff and board member attendance at Chamber and economic development functions
- Staff and board member attendance at the annual Governor's Summit on Economic Development
- Economic development updates provided at board meetings
- Information sharing from participation on local and regional economic development initiatives
- Relationship building between workforce professionals and economic development professionals
  - **3.** To strengthen linkages between the one-stop delivery system and unemployment insurance programs

## **Unemployment & the One-Stop Delivery System**

Unemployment Insurance (UI) is co-located in the Scottsbluff Career Center. UI will continue to be incorporated in programs such as NEres and Rapid Response. Access to file a claim is available at all NDOL affiliated-site resource rooms with dedicated computers and a direct phone line in all AJCs to connect participants to the UI call center. Moving forward the one-stop operator will work with UI to educate staff about the program to help facilitate better customer service. An area of opportunity with UI customers includes ensuring that they are aware of all the avenues available to them through the Scottsbluff Career Center - not just UI services.

4. Implementation of initiatives that support the strategies described in this section (d), such as incumbent worker training programs, on-the-job training programs, customized training programs, industry and sector strategies, career pathways initiatives, utilization of effective business intermediaries, and other business services and strategies designed to meet the needs of regional employers

## **Training Initiatives**

Working with core partners, the region will enhance employer engagement to create initiatives that meet employers' workforce needs.

- 1. Data-driven decision making that targets high wage, high skill, high demand jobs.
  - **a.** The local area, including the Scottsbluff Region, will use the H3 website (**H3.ne.gov**) to provide information to students, unemployed and underemployed individuals, and new workers on high-wage, high-skill and high-demand (H3) jobs in Nebraska.
  - **b.** Using timely labor market information, employment projections, and information gathered directly from employers will help devise strategies that ensure Nebraska businesses have the talent needed to thrive in a global economy. This may include new and customized training options, industry specific assessments, work-based learning opportunities, collaboration with state and local economic development agencies to implement industry sector strategies, and other initiatives that respond to the needs presented in the data and expressed directly by employers.
- **2.** Promoting career pathways.
  - **a.** Nebraska's Career Education Model organizes careers into six career fields covering 16 career clusters. This model, which is driven by Nebraska Department of Education, Career Technical Education (CTE), provides a framework and associated resources for students, educators, parents, adults, employers and workforce development agencies to support career development. Ongoing development and integration of this tool across the plan partners' programs will occur to help ensure Nebraska's future workforce possesses the skills, training and knowledge sought by employers.
- **3.** Expansion of work-based learning opportunities.
  - **a.** The GNWDB has identified the expansion of work-based learning models as a key strategy for improving access to employment that concurrently prepares individuals with the skills needed for employment and addresses business needs. GNWDB will work with businesses, business intermediaries such as the chambers of commerce, and organized labor to develop new work-based learning models in the region's target industries which is also addressed in Chapter 3 under regional strategies. Additional commitment to expanding work-based learning (including on-the-job training, registered apprenticeships, transitional jobs, customized training, work experience, job shadowing, and pre-apprenticeship) is demonstrated in

Chapter 4: Work-based learning which sets a timeline for reaching a 35% caseload in the WIOA Title 1B program by June 30, 2021.

- **4.** Creating apprenticeship intermediaries to ease employer burden.
  - **a.** Working with the State apprenticeship program coordinator, local businesses, community colleges, and labor market information, the board will work to promote apprenticeships in the region.
- **5.** Targeting outreach to disadvantaged workers.
  - **a.** Target populations include low-income individuals; individuals with disabilities; ex-offenders; homeless individuals; youth who have aged out of the foster care system; English Language Learners; basic-skills deficient individuals and individuals with low levels of literacy; single parents; farmworkers; those within two years of exhausting lifetime TANF eligibility; and the long-term unemployed. Strategies will be designed to provide employers with an expanded labor pool of talented workers and to provide appropriate education, training and support to those populations that would most benefit from employment in Nebraska's high wage, high skill, high demand industries.
  - **b.** The one-stop operator and partners will develop and implement a strategic outreach plan, details about how the plan will be developed can be found in Chapter 3 under Integration of Services.
- 6. Develop forums for employers to collaborate with system partners.
  - **a.** The local area will work with employers to create sector initiatives. Details about how and what has already been done in this category can be found in Chapter 3 under Sector Initiatives.
  - **g.** Provide information regarding the local board's coordination of services, including information that addresses items (1) through (6).
    - 1. Coordination of local workforce investment activities with regional economic development activities that are carried out in the local area and the promotion of entrepreneurial skills training and microenterprise services

## **Entrepreneurial Skills Training and Microenterprise Services**

Inspiring innovation in the region requires the development and implementation of programs and strategies that are focused on microenterprise and entrepreneurial training. The one-stop operator in conjunction with the GNWDB will coordinate and promote entrepreneurial skills training and microenterprise services through a collaborative approach with the University of Nebraska – Lincoln Center for Entrepreneurship.

The need for entrepreneurial resources and assistance is met through a collaborative approach by providing ongoing entrepreneurial training and assistance throughout the area. Specifically:

• WIOA Title I and Title IV provide assistance for customers to obtain necessary business building skills for small business operation, as deemed appropriate.

- Nebraska VR and Nebraska Commission for the Blind and Visually Impaired provide ongoing entrepreneurial training
- Core partnership frontline staff will assess and provide appropriate referrals to the Center for Entrepreneurship when client needs arise.
  - 2. Coordination of relevant secondary and postsecondary education programs and activities with education and workforce investment activities to coordinate strategies, enhance services, and avoid duplication of services

## **Secondary and Postsecondary Education Programs**

Secondary and postsecondary education programs are strong workforce partners. Western Nebraska Community College (WNCC) and Scottsbluff High School Career Academies are the primary providers of education and training for the strategies in the Scottsbluff Region. The region will continue to integrate and enhance services. The board will make every effort to support WNCC proposals for grants. Attempts to integrate services into the proposals will be made. The region will work with WNCC to share data that informs the development of new courses, curricular modifications and recruitment efforts. The region will also sponsor the development of apprenticeship intermediaries at WNCC. Additionally, the WIOA Title 1B service provider will continue to work with reVision and the Scottsbluff High School Career Academies in educating secondary students about future career opportunities.

- **3.** Coordination of WIOA Title IB workforce investment activities with adult education and literacy activities under WIOA Title II, which must include a description of how the local board will:
  - **A.** Carry out the review of local applications submitted under WIOA Title II by eligible service providers seeking a grant or contract for the provision of adult education and literacy activities to determine whether such applications are consistent with the local plan, including:
    - i. A description of the process the local board will follow in its review of the local applications; and
  - B. Make recommendations to the eligible agency to promote alignment with this plan

#### **Adult Education**

Adult Education is available through the workforce system to provide foundational education and subject matter knowledge. This includes academic and foundation skills, corrections education, GED or high school equivalency diploma, postsecondary preparation, career pathways foundations, work readiness skills, basic literacy, computer literacy, and English-as-a-Second Language instruction. The foundational knowledge imparted through workforce system's education services form a basis that is applicable across a range of industries and occupations.

The core partners work with K-12, public and private postsecondary institutions and other education and training providers to connect jobseekers with education opportunities aligned to their specific needs.

Assessments are administered by WIOA core partners according to the needs of their clients in order to gauge career interests, measure basic skills, identify specific job competencies, assess English and basic education literacy (i.e., ABE, ESL/GED), evaluate specific functional skills, and determine eligibility for public assistance. These tests collectively are designed to help the partnering programs understand the individualized needs of each worker in order to initiate targeted career interventions and supports.

Western Nebraska Community College is the Adult Education service provider in the Scottsbluff Region.

The Greater Nebraska Workforce Development Board will carry out the review of local applications submitted under WIOA Title II by eligible service providers seeking a grant or contract for the provision of adult education and literacy activities to determine whether such applications are in alignment with the local plan.

No less than 60 days prior to the deadline for Board review, the Adult Education State Director at the Nebraska Department of Education will provide in writing to the Greater Nebraska Program Coordinator the time line for receipt of grant proposals at the state level and an expected forwarding date to the local board.

The Board Chair has designate the system coordination committee to participate with the Program Coordinator in the review of 100% of the applications. Applications will be reviewed using a rubric developed by the Adult Education State Director. The State Director or an Adult Education representative will meet with, or provide guidance to, the review committee to provide explanation and guidance prior to the review process. Criteria may include coordination strategies, co-enrollment opportunities, projected enrollment by site, and evidence of partnerships with one stop partners and the One Stop Operator(s).

The System Coordination Committee will produce a written evaluation for each application indicating whether the application was found to be consistent with the local plan. These evaluations will be provided to the Board Chair for final recommendations to the AE State Director. On behalf of the local Board, the Board Chair will notify the AE State Director in writing of the final recommendations no later than 15 working days after receipt of the applications. NDE will make final determination on all grants from USDOE.

The board will make recommendations to the eligible agency to promote alignment with this plan during MOU negotiations, evaluation of the local workforce delivery system, and as a part of the AJC certification process. As a core partner AE will be charged with maximizing local and regional community resources to meet the needs of employers and job seekers.

**4.** Maximizing coordination, improve service delivery, and avoid duplication of Wagner-Peyser Act (29 U.S.C. 49 et seq.) services and other services provided through the one-stop delivery system

## **Wagner-Peyser**

Job seekers accessing services at the Scottsbluff Career Center will be served by a team of staff members who coordinate together with the WIOA Title 1B service provider and Wagner-Peyser staff to deliver services that are collaborative and proactive to meet the needs of the job seeker and businesses. The leadership team for these staff members will continue to meet to maximize the services provided and create an environment of shared service goals.

- 5. Coordination of WIOA Title IB (Adult, Dislocated Worker, and Youth program) activities with:
  - A. Vocational Rehabilitation services under WIOA Title IV; and
  - B. The provision of transportation and other appropriate supportive services in the local area

### **Nebraska VR & Nebraska Commission for the Blind and Visually Impaired**

Nebraska VR and the Nebraska Commission for the Blind and Visually Impaired are vital workforce partners. Enhanced coordination is a primary goal. The attainment of this goal will strongly hinge on the ability to share information, develop common procedures and policies, streamline service delivery, and leverage resources for shared participants and employers. The board will work with Nebraska VR and Nebraska Commission for the Blind and Visually Impaired to develop customized solutions for employer workforce needs. Supportive services for individuals that are co-enrolled will be leveraged and encouraged. Cross-training of staff and collaborative efforts must be established. Shared leadership responsibilities, performance goals, employers, and participants make its essential that services are coordinated, as success is also shared.

- **6.** A description of the referral process within the one-stop delivery system, including:
  - **A.** The roles and responsibilities of the one-stop operator, including coordinating referrals among one-stop delivery system partners;
  - **B.** Identification of the entities among which the referrals will occur, including an explanation of the method(s) that will be used to refer participants among programs;
  - **C.** Definition of the roles and responsibilities of one-stop delivery system partners relating to referrals:
  - **D.** Description of the method of tracking referrals;
  - **E.** Description of specific arrangements to assure that individuals with barriers to employment, including individuals with disabilities, can access available services

## **One-Stop Delivery System Referrals**

All referrals are done via NEworks. This allows for tracking of dates and times of referrals as well as follow-up responses from partners. The One Stop Operator is responsible to ensure that all partners within the one stop system are registered within the shared data system and that contact information is up to date for each partner to enable a smooth referral flow. In addition to referrals, the One Stop Operator is responsible for:

- Providing services within the center
- Coordinating service providers within the center and across the one-stop system
- And coordinating service delivery in a multi-center area, which include affiliated sites

All services are available to individuals with barriers to employment, including those with disabilities. A Limited English Proficient (LEP) plan has been established to ensure programs are accessible in multiple languages. The board in coordination with the one-stop operator is committed to cross-training staff on how to assist individuals in general with disabilities and specifically for the blind, making JAWS (Job Access with Speech) screen readers available in each office. All facilities are physically accessible, in compliance with ADA Standards for accessible design. Reasonable accommodations and modifications are provided to individuals with disabilities when administering assessments.

- h. If applicable, provide copies of executed cooperative agreements between the local board or other local entities and the Nebraska Vocational Rehabilitation Program or the Nebraska Commission for the Blind and Visually Impaired which define how all local service providers will carry out the requirements for integration of and access to the entire set of services available in the local one-stop system with respect to efforts that will enhance the provision of services to individuals with disabilities, such as:
  - 1. Cross training of staff;
  - 2. Technical assistance;
  - 3. Use and sharing of information;
  - 4. Cooperative efforts with employers; and
  - **5.** Other efforts at cooperation, collaboration, and coordination

## **Cooperative Agreements**

The local area currently has an MOU with Nebraska VR, however a new MOU will be negotiated that will address:

- **1.** Cross training of staff;
- 2. Technical assistance:
- **3.** Use and sharing of information;

- 4. Cooperative efforts with employers; and
- **5.** Other efforts at cooperation, collaboration, and coordination
  - i. For programs carried out under WIOA and by one-stop partners, describe how the local area one-stop center(s) is developing and implementing integrated, technology-enabled systems for:
    - 1. Common intake:
    - 2. Co-enrollment;
    - 3. Co-case management; and
    - 4. Referral and follow-up

## **Integrated Technology**

#### Common Intake

The Scottsbluff Regional partners and the Greater Nebraska Workforce Development Area have partnered with the Nebraska Department of Labor and other state-level core partners to develop a common intake system that will be integrated with partner legacy systems.

#### Co-enrollment

The one-stop operator will develop a process with regional partners for identifying potential opportunities for co-enrollments. WIOA staff and partner programs will continue to become more aligned through shared staff training and regional meetings. The more partners know and understand about each other, the easier it will be to make referrals and ultimately co-enroll.

#### Co-case Management

When an individual is co-enrolled, a partner will be identified to take the lead. Ideally, the program that provides the most benefit to the participant will take the lead. All program partners involved must come to an agreement. Co-case management notes and activities will be shared via the common intake system. The lead partner must accept the responsibility to keep secondary partners updated and continue to coordinate and leverage services

#### Referral & Follow-up

Referrals will be sent via Nebraska's Official Labor Exchange, NEworks. Follow-up will be coordinated with partners if an individual is co-enrolled.

## Chapter 3

# Technical Requirements and Assurances

Regional and Local Component

The regional and local plan must include the following technical requirements and assurances.



## Attachment 1

# **Signature Sheet**Regional and Local Plan

Greater Nebraska Workforce Development Board, Lead Local Board

Chair, Greater Nebraska Workforce Development Board

This regional and local plan is signed by and submitted with the agreement of the:

 CEO and Chair of the Greater Nebraska Workforce Development (Lead Local Board), on behalf of the Greater Nebraska Workforce Development Board, on behalf of their respective boards

Chair, Chief Elected Official Board

On behalf of the Greater Nebraska Workforce Development Board

Date

## Attachment 2

# Proof of Publication of the Public Notice

### **July 12, 2017**

#### **Beatrice Daily Sun**

200 North Seventh Street
Beatrice, NE 68310
(402) 223-5233
beatrice.legals@beatricedailysun.

Columbus Telegram

com

1254 17th Avenue Columbus, NE (402) 564-2741 col.clerk@lee.net

#### **Grand Island Independent**

422 W. First Grand Island, NE (308) 382-1000

legals@theindependent.com

**Hastings Tribune** 

908 W 2nd Hastings, NE (402) 462-2131

legals@hastingstribune.com

#### **Kearney Hub**

13 E 22nd St Kearney, NE (308) 233-9707

legals@kearneyhub.com

#### Norfolk Daily News

PO Box 977 Norfolk, NE 68702 (402) 371-1020

legals@norfolkdailynews.com

#### North Platte Telegraph

621 N Chestnut St. North Platte, NE (308) 535-4731

jmurrish@nptelegraph.com

#### **Scottsbluff Star-Herald**

1405 Broadway Scottsbluff, NE (308) 632-9000 casey.harvey@ starherald.com

#### Sidney Sun-Telegraph

817 12th Ave Sidney, NE 69162 (308) 254-2818

legals@suntelegraph.com

Please publish the following Notice of Meeting as a public notice once, on the next possible publication date.

#### **Notice of Publication**

The Greater Nebraska Workforce Development Board is preparing an addendum to the regional and local plan for the period July 1, 2017 through June 30, 2021. This plan covers the local workforce area of 88 rural counties and the Tri-Cities regional area. The addendum covers the Scottsbluff regional area designated by the Governor as Scotts Bluff, Banner, Morrill, Sheridan, and Sioux counties. This plan will meet requirements of the Workforce Innovation and Opportunity Act (WIOA) by establishing local and regional strategies for directing investments in economic, education and workforce training programs with the end results being individuals acquiring skills to compete in the job market and employers having a ready supply of skilled workers.

A draft of the Greater Nebraska WIOA Local and Regional Plan will be available for review on July 21, 2017 on-line at www.dol.nebraska.gov (Employment & Training > Workforce Innovation and Opportunity Act (WIOA) > Local Workforce Development Areas > Draft Regional and Local Plan Addendum) and at the Nebraska Department of Labor, 550 S. 16th Street, Lincoln, NE 68508. Written comments on the plan should be sent to Lisa Wilson,

Chairperson of the Greater Nebraska Workforce Development Board, at the Nebraska Department of Labor address listed above or by email to Dylan Wren, Program Coordinator, at dylan.wren@nebraska.gov. This draft plan will be continually updated until expiration of the 30 day comment period on August 20, 2017 when it will be submitted to the Nebraska Workforce Development Board.

#### **NOTICE OF MEETING**

#### Greater Nebraska Workforce Development Board's Executive Committee

The Greater Nebraska Workforce Development Board's Executive Committee has scheduled a meeting on Thursday, July 27, 2017 from 10:30 a.m. to 12:00 p.m. (MT) at Western Nebraska Community College located at 2620 College Park, Scottsbluff, NE 69361.

The proposed agenda will be available seven (7) working days prior to the meeting and includes review and motion of the Scottsbluff regional area addendum to the Greater Nebraska Local and Regional Plan. This is a public meeting and all interested parties are encouraged to attend.

If auxiliary aids or reasonable accommodations are needed, please contact Wendy Sieler at 402-471-2565. An Equal Opportunity Employer/Program I TDD: 800.833.7352

Lisa Wilson, Chair

Greater Nebraska Workforce Development Board

END OF PUBLIC NOTICE

Please include the logo if you charge a line by line fee, but do NOT include the logo if you charge advertising fees. If you need a TIF of the logo or if you have any questions concerning this notice, please contact Wendy Sieler at (402) 471-2565.

Your proof of publication and statement of charges should be forwarded to Nebraska Department of Labor, Attn: Wendy Sieler, 550 South 16th Street, PO BOX 94600, Lincoln, NE 68509-4600. Please include your Federal Tax Identification Number on your statement of charges.

Sincerely,

Karen Stohs, Acting Director, Office of Employment & Training

CC: John Albin, Karen Stohs, Pamela Lancaster, Stanley Clouse, Lisa Wilson, Jill Smith, Thomas Ukinski, Jean Mertz, Denise Schroder, Shannon Grotrian, Dylan Wren

## Attachment 3

## **Public Comments on Plan**

#### **INSTRUCTIONS:**

Provide a summary of comments from the public on the proposed regional and local plan that disagree with the proposed plan.

No public comments were received.



